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June 17, 2004

Chief Joe Werner  
Tennessee Regulatory Authority  
460 James Robertson Parkway  
Nashville, TN 37243-0505

Dear Chief Werner:

Regarding your 511 intentions for the state of Tennessee, I am pleased to inform you that 511 is not currently in use in your area. We, Cingular Wireless, do have the capability of initiating 511 access from Cingular Wireless phones in Tennessee. Now that we have confirmed the service can be implemented in your area, we kindly request that you submit a formal written request to establish 511 service once you are prepared to move forward with such interests. You may submit your request for 511 to

Cingular Wireless  
Attn: Joshua Wright  
5565 Glenridge Connector,  
Suite 1700  
Atlanta, GA 30342

Should you have further questions regarding Cingular Wireless implementation of 511, feel free to contact me at (404) 236-5558.

Respectfully,

  
Joshua Wright  
Cingular Wireless  
N11 Services